

## General Assembly

## Amendment

January Session, 2025

LCO No. 7974



## Offered by:

SEN. LOONEY, 11th Dist. SEN. DUFF, 25th Dist.

SEN. ANWAR, 3rd Dist.

SEN. COHEN, 12th Dist.

SEN. MCCRORY, 2<sup>nd</sup> Dist.

SEN. WINFIELD, 10th Dist.

SEN. MARONEY, 14th Dist.

To: Subst. Senate Bill No. 7

File No. 604

Cal. No. 329

"AN ACT CONCERNING PROTECTIONS FOR ACCESS TO HEALTH CARE AND THE EQUITABLE DELIVERY OF HEALTH CARE SERVICES IN THE STATE."

- 1 Strike sections 3 to 12, inclusive, in their entirety and insert the
- 2 following in lieu thereof:
- 3 "Sec. 3. (NEW) (Effective July 1, 2025) As used in this section and
- sections 4 to 11, inclusive, of this act: 4
- 5 (1) "Emergency medical services" means (A) medical screening,
- 6 examination and evaluation by a physician or any other licensed health
- 7 care provider acting independently or, as required by applicable law,
- 8 under the supervision of a physician, to determine if an emergency
- 9 medical condition or active labor exists and, if so, the care, treatment 10 and surgery that is (i) necessary to relieve or eliminate the emergency
- 11 medical condition, and (ii) within the scope of the facility's license where
- 12 the physician or provider is practicing, provided such care, treatment or

13 surgery is within the scope of practice of such physician or provider,

- and (B) if it is determined that the emergency medical condition that
- 15 exists is a pregnancy complication, all reproductive health care services
- 16 related to the pregnancy complication, including, but not limited to,
- 17 miscarriage management and the treatment of an ectopic pregnancy,
- 18 that are (i) necessary to relieve or eliminate the emergency medical
- 19 condition, and (ii) within the scope of the facility's license where the
- 20 physician or health care provider is providing such services, provided
- 21 such services are within the scope of practice of such physician or
- 22 provider.
- 23 (2) "Emergency medical condition" means a medical condition
- 24 manifesting itself by acute or severe symptoms, including, but not
- 25 limited to, severe pain, where the absence of immediate medical
- 26 attention could reasonably be expected to result in any of the following:
- 27 (A) Placement of the patient's life or health in serious jeopardy;
- 28 (B) Serious impairment to bodily functions; or
- 29 (C) Serious dysfunction of any bodily organ or part.
- 30 (3) "Active labor" means a labor at a time at which either of the
- 31 following is true:
- 32 (A) There is inadequate time to safely transfer the patient to another
- 33 hospital prior to delivery; or
- 34 (B) A transfer may pose a threat to the health and safety of the patient
- 35 or the fetus.
- 36 (4) "Hospital" has the same meaning as provided in section 19a-490
- of the general statutes.
- 38 (5) "Medical hazard" means a material deterioration in, or jeopardy
- 39 to, a patient's medical condition or expected chances for recovery.
- 40 (6) "Qualified personnel" means a physician or other licensed health

care provider acting within the scope of such person's licensure who has the necessary licensure, training, education and experience to provide the emergency medical services necessary to stabilize a patient.

- (7) "Consultation" means the rendering of an opinion or advice, prescribing treatment or the rendering of a decision regarding hospitalization or transfer by telephone or other means of communication, when determined to be medically necessary, jointly by the (A) treating physician or other qualified personnel acting within the scope of such personnel's licensure either independently or, when required by law, under the supervision of a physician, and (B) consulting physician, that includes, but is not limited to, a review of the patient's medical record and examination and treatment of the patient in person, by telephone or through telehealth by a consulting physician or other qualified personnel acting within the scope of such personnel's licensure either independently or, when required by law, under the supervision of a consulting physician, which physician or qualified personnel is qualified to give an opinion or render the necessary treatment to stabilize the patient.
- (8) "Stabilized" means the patient's medical condition is such that, within reasonable medical probability in the opinion of the treating physician or any other qualified personnel acting within the scope of such personnel's licensure either independently or, when required by law, under the supervision of a treating physician, no medical hazard is likely to result from, or occur during, the transfer or discharge of the patient as provided in section 5 or 6 of this act or any other relevant provision of the general statutes.
- Sec. 4. (NEW) (*Effective July 1, 2025*) (a) Each hospital licensed pursuant to chapter 368v of the general statutes that maintains and operates (1) an emergency department to provide emergency medical services to the public, or (2) a freestanding emergency department, as defined in section 19a-493d of the general statutes, shall provide emergency medical services to any person requesting such services, or for whom such services are requested by an individual with authority

74 to act on behalf of the person, who has a medical condition that places

- 75 the person in danger of loss of life or serious injury or illness when the
- 76 hospital has appropriate facilities and qualified personnel available to
- 77 provide such services.

- (b) A hospital shall render emergency medical services to a person without first questioning such person or any other individual regarding such person's ability to pay for such services. A hospital may follow reasonable registration processes for persons for whom an examination is required under this section, including, but not limited to, inquiring as to whether the person has health insurance and, if so, details regarding such health insurance, provided such inquiry does not delay an evaluation of such person or the provision of emergency medical services to such person. Such reasonable registration processes may not unduly discourage persons from remaining at the hospital for further evaluation.
- Sec. 5. (NEW) (*Effective July 1, 2025*) (a) A hospital shall not transfer any person needing emergency medical services to another hospital for any nonmedical reason, including, but not limited to, the person's inability to pay for any emergency medical services, unless each of the following conditions are met:
- (1) A physician has examined and evaluated the person prior to transfer, including, if necessary, by engaging in a consultation. A request for consultation shall be made by the treating physician or by other qualified personnel acting within the scope of such personnel's licensure either independently or, when required by law, under the supervision of a treating physician, provided the request by such qualified personnel is made with the contemporaneous approval of the treating physician.
- (2) The person has been provided with emergency medical services, which may include an abortion if an abortion was medically necessary to stabilize the patient, and it can be determined by the hospital, within reasonable medical probability, that such person's emergency medical

106 condition has been stabilized and the transfer or delay caused by the 107 transfer will not create a medical hazard to such person.

- (3) A physician at the transferring hospital has notified the receiving 108 109 hospital and obtained consent to the transfer of the person from a 110 physician at the receiving hospital and confirmation by the receiving hospital that the person meets the receiving hospital's admissions 112 criteria relating to appropriate bed, personnel and equipment necessary 113 to treat the person.
  - (4) The transferring hospital has provided for appropriate personnel and equipment that a reasonable and prudent physician in the same or similar locality exercising ordinary care would use to affect the transfer.
  - (5) All of the person's pertinent medical records and copies of all of the appropriate diagnostic test results that are reasonably available have been compiled for transfer with the person. Transfer of medical records may be accomplished by a transfer of physical records or by confirming that the receiving hospital has access to the patient's electronic medical records from the transferring hospital.
  - (6) The records transferred with the person shall include a transfer summary signed by the transferring physician that contains relevant transfer information available to the transferring hospital at the time of transfer. The form of the transfer summary shall, at a minimum, contain (A) the person's name, address, sex, race, age, insurance status, presenting symptoms and medical condition, (B) the name and business address of the transferring physician or emergency department personnel authorizing the transfer, (C) the declaration of the signor that the signor is assured, within reasonable medical probability, that the transfer creates no medical hazard to the patient, (D) the time and date of the transfer, (E) the reason for the transfer, (F) the time and date the person was first presented at the transferring hospital, and (G) the name of the physician at the receiving hospital consenting to the transfer and the time and date of the consent. Neither the transferring physician nor the transferring hospital shall be required to duplicate, in the transfer

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summary, information contained in medical records transferred with the person.

- (7) The hospital shall ask the patient if the patient has a preferred contact person to be notified about the transfer and, prior to the transfer, the hospital shall make a reasonable attempt to contact such person and alert them about the proposed transfer. If the patient is not able to respond, the hospital shall make a reasonable effort to ascertain the identity of the preferred contact person or the next of kin and alert such person about the transfer. The hospital shall document in the patient's medical record any attempt to contact a preferred contact person or next of kin.
- (b) Nothing in this section shall be construed to prohibit the transfer or discharge of a patient when the patient or the patient's authorized representative, including a parent or guardian of the patient, requests a transfer or discharge and gives informed consent to the transfer or discharge against medical advice.
- 154 (c) The Department of Public Health shall adopt regulations, in 155 accordance with the provisions of chapter 54 of the general statutes, to 156 implement the provisions of this section.
- Sec. 6. (NEW) (*Effective July 1, 2025*) (a) A receiving hospital shall accept the transfer of a person from a transferring hospital to the extent required pursuant to section 5 of this act or any contract or other legal obligation the receiving hospital has to care for the person.
  - (b) The receiving hospital shall provide personnel and equipment reasonably required by the applicable standard of practice and the regulations adopted pursuant to section 5 of this act to care for the transferred patient.
  - (c) Any hospital that has suffered a financial loss as a direct result of a hospital's improper transfer of a person or refusal to accept a person for whom the hospital has a legal obligation to provide care may, in a civil action against the participating hospital, obtain damages for such

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financial loss and such equitable relief as is appropriate.

(d) Nothing in this section shall be construed to require a hospital to receive a person from a transferring hospital and make arrangements for the care of a person for whom the hospital does not have a legal obligation to provide care.

Sec. 7. (NEW) (*Effective July 1, 2025*) (a) The Commissioner of Public Health shall require as a condition of licensure of a hospital, pursuant to section 19a-491 of the general statutes, that each hospital adopt, in collaboration with the medical staff of the hospital, policies and transfer protocols consistent with sections 3 to 11, inclusive, of this act and the regulations adopted pursuant to section 5 of this act.

(b) The commissioner shall require as a condition of licensure of a hospital, pursuant to section 19a-491 of the general statutes, that each hospital communicate, both orally and in writing, to each person who presents to the hospital's emergency department, or such person's authorized representative, if any such representative is present and the person is unable to understand oral or written communication, of the reasons for the transfer or refusal to provide emergency medical services and of the person's right to receive such services to stabilize an emergency medical condition prior to transfer to another hospital or health care facility or discharge without regard to ability to pay. Nothing in this subsection shall be construed to require notification of the reasons for the transfer in advance of the transfer when (1) a person is unaccompanied, (2) the hospital has made a reasonable effort to locate an authorized representative of the person, and (3) due to the person's physical or mental condition, notification is not possible. Each hospital shall prominently post a sign in its emergency department informing the public of their rights under sections 3 to 11, inclusive, of this act. Both the written communication and sign required under this subsection shall include the contact information for the Department of Public Health and identify the department as the state agency to contact if a person wishes to complain about the hospital's conduct.

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(c) Not later than thirty days after the adoption of regulations pursuant to section 5 of this act, each hospital shall submit its policies and protocols adopted pursuant to subsection (a) of this section to the Department of Public Health. Each hospital shall submit any revisions to such policies or protocols to the department not later than thirty days prior to the effective date of such revisions.

- Sec. 8. (NEW) (*Effective July 1, 2025*) (a) Each hospital shall maintain records of each transfer of a person made or received, including the transfer summary described in subdivision (6) of subsection (a) of section 5 of this act, for a period of not less than three years following the date of the transfer.
- (b) Each hospital making or receiving transfers of persons shall file with the Department of Public Health annual reports, in a form and manner prescribed by the Commissioner of Public Health, that shall describe the aggregate number of transfers made and received, the insurance status of each person transferred and the reasons for such transfers.
- (c) Each receiving hospital administrator, physician and licensed emergency department health care personnel at the receiving hospital, and each licensed emergency medical services personnel, as defined in section 19a-175 of the general statutes, effectuating the transfer of a person who knows of an apparent violation of any provision of sections 3 to 10, inclusive, of this act or the regulations adopted pursuant to section 5 of this act, shall, and each transferring hospital administrator, physician and other provider involved in the transfer at such hospital may, report such violation to the Department of Public Health, in a form and manner prescribed by the Commissioner of Public Health, not later than fourteen days after the occurrence of such violation. When two or more persons required to report a violation have joint knowledge of an apparent violation, a single report may be made by a member of the hospital personnel selected by mutual agreement in accordance with hospital protocols. Any person required to report a violation who disagrees with the content of a proposed joint report shall report

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(d) No hospital, state agency or person shall retaliate against, penalize, institute a civil action against or recover monetary relief from, or otherwise cause any injury to, any physician, other hospital personnel or emergency medical services personnel for reporting in good faith an apparent violation of any provision of sections 3 to 10, inclusive, of this act or the regulations adopted pursuant to section 5 of this act to the Department of Public Health, the hospital, a member of the hospital's medical staff or any other interested party or government agency.

- Sec. 9. (NEW) (*Effective July 1, 2025*) (a) Except as otherwise provided in sections 3 to 10, inclusive, of this act, the Commissioner of Public Health shall investigate each alleged violation of said sections and the regulations adopted pursuant to section 5 of this act unless the commissioner concludes that the allegation does not include facts requiring further investigation or is otherwise unmeritorious.
- (b) The Commissioner of Public Health may take any action authorized by sections 19a-494 and 19a-494a of the general statutes against a hospital or authorized by section 19a-17 of the general statutes against a licensed health care provider for a violation of any provision of sections 3 to 10, inclusive, of this act.
- Sec. 10. (NEW) (Effective July 1, 2025) (a) A hospital shall not base the provision of emergency medical services to a person, in whole or in part, upon, or discriminate against a person based upon, the person's ethnicity, citizenship, age, preexisting medical condition, insurance status, economic status, ability to pay for medical services, sex, race, color, religion, disability, genetic information, marital status, sexual orientation, gender identity or expression, primary language or immigration status, except to the extent that a circumstance such as age, sex, pregnancy, medical condition related to childbirth, preexisting medical condition or physical or mental disability is medically significant to the provision of appropriate medical care to the patient. Each hospital shall adopt a policy to implement the provisions of this

section.

(b) Unless otherwise permitted by contract, each hospital shall prohibit each physician who serves on an on-call basis in the hospital's emergency department from refusing to respond to a call on the basis of the person's ethnicity, citizenship, age, preexisting medical condition, insurance status, economic status, ability to pay for medical services, sex, race, color, religion, disability, current medical condition, genetic information, marital status, sexual orientation, primary language or immigration status, except to the extent that a circumstance such as age, sex, preexisting medical condition or physical or mental disability is medically significant to the provision of appropriate medical care to the patient. Nothing in this section shall be construed to require any physician to serve on an on-call basis for a hospital.

- Sec. 11. (NEW) (*Effective July 1, 2025*) (a) Any individual harmed by a violation of any provision of sections 3 to 10, inclusive, of this act may bring, not later than two years after the occurrence of such violation, a civil action against a hospital for such violation.
- (b) Any hospital found to have violated any provision of sections 3 to 10, inclusive, of this act shall be liable for compensatory damages, with costs and such reasonable attorney's fees as may be allowed by the court. In the case of a health care provider who has been subjected to retaliation or other disciplinary action in violation of any provision of sections 3 to 10, inclusive, of this act, the hospital shall also be liable for the full amount of gross loss of wages in addition to any compensatory damages for which the hospital is liable under this subsection.
- (c) The court may also provide injunctive relief to prevent further violations of any provision of sections 3 to 10, inclusive, of this act.
- (d) Nothing in this section shall preclude any other causes of action authorized by law or prevent the state or any professional licensing board from taking any action authorized by the general statutes or regulations of Connecticut state agencies against the hospital or an

- 297 individual health care provider."
- Strike sections 16, 17, 19 and 21 in their entirety and renumber the
- 299 remaining sections and internal references accordingly