

Government Administration and Elections Committee

JOINT FAVORABLE REPORT

Bill No: SB-468 / [Bill Status](#) / [Public Hearing Testimony](#)

AN ACT CONCERNING CONTRACTS WITH NONPROFIT HUMAN SERVICES

Title: PROVIDERS.

Vote Date: 3/23/2026

Vote Action: Joint Favorable

PH Date: 3/13/2026

File No.:

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SPONSORS OF BILL:

The Government Administration and Elections Committee

REASONS FOR BILL:

There has been an issue with nonprofit providers paying their contractors on time and workers are sometimes left months without pay. This bill would create stricter mechanisms for the Office of Policy and Management (OPM) to be required to pay service providers when they enter into a contract with the State. The bill is trying to look at the mechanisms for OPM to promptly fulfill their ends of payment contracts.

RESPONSE FROM ADMINISTRATION/AGENCY:

Joshua Wojcik, Acting Secretary, Office of Policy and Management

Acting Secretary Wojcik raises concerns about S.B. 468, which would require the Office of Policy and Management (OPM) to study and report on nonprofit reporting requirements. It notes the effort would require additional staff and consultants, costing several hundred thousand dollars, with no funding currently allocated. It also warns that reducing reporting could limit valuable data used for policymaking and service delivery, potentially increasing costs for state agencies. Instead, the testimony supports the Governor's S.B. 87, which proposes a collaborative Nonprofit Advisory Board. This approach would streamline reporting, improve coordination, and develop ongoing, practical solutions in partnership with nonprofits—seen as more effective than S.B. 468's periodic reporting model.

NATURE AND SOURCES OF SUPPORT:

Diedre Murch, Vice President, District 1199 New England

Ms. Murch testifies in detail the issues with PCAs who care for those who have physical or intellectual disabilities and their care if funded through Medicaid. She states in November 2025 more than 5,000 paychecks to PCAs were either shorted or missing entirely. This month, four months later, correction checks are going out to the majority of those whos paychecks were incorrect. Ms. Murch also shares that without a constant correct paycheck nearly a dozen PCAs have been evicted with one living in her car with her son that has a spinal injury. Another PCA and her friend have been living under a bridge. In January another PCA went into a psychiatric crisis due to being cut off from Husky and unable to access her medications because her paychecks were not coming in. While this has been happening, GTI, the company that has the payroll contract, had profits of \$75M last year. She urges you to pass SB 468 so that these issues can be resolved with greater oversight.

Ben Shaiken, Director of Public Policy and Advocacy, CT Community Nonprofit Alliance

Mr. Shaiken supports both S.B. 87 and S.B. 468, emphasizing the need to improve how Connecticut works with nonprofit providers. It strongly backs the Governor's S.B. 87, which would create a Nonprofit Advisory Board to collaboratively address challenges like reporting requirements and contracting issues. S.B. 468 is also supported for requiring a comprehensive review of nonprofit reporting to reduce duplication and administrative burden, building on past but outdated reforms. He states the bill would also evaluate whether state contract rates adequately cover service costs and address inconsistent funding practices. Additionally, it proposes requiring state agencies to pay nonprofits within 45 days, addressing significant delays that currently strain providers financially. Overall, his testimony highlights the need for streamlined processes, fair funding, and timely payments.

Stacey Zimmerman, Deputy Director, SEIU CT State Council

Ms. Zimmerman informs the Committee in November alone, over 5,000 PCA paychecks were shorted or missing entirely. Today, four full months later, we are finally celebrating correction checks going out to the majority of unpaid workers from 2025 – but 150 PCAs who worked service dates in 2025 still have no path to resolution yet. Like Allied before, GTI simply cannot do the job, but is making a much greater profit to leave PCAs falling short. In 2024, the year GTI took over the PCA payroll contract, their annual profits doubled over the prior year, increasing to \$75 million. This bill would ensure there is transparency and communication around fiscal intermediary performance, including call volume and service level data; the number of paychecks paid on time; and the paycheck error rate. He urges you to pass SB 468.

NATURE AND SOURCES OF OPPOSITION:

Anonymous 88, 90, and 95

Oppose for general reasons.

Reported by: Cindy Panioto

Date: 3/30/26