



General Assembly

February Session, 2026

***Raised Bill No. 5125***

LCO No. 1080



Referred to Committee on GENERAL LAW

Introduced by:  
(GL)

***AN ACT CONCERNING ENTERTAINMENT EVENT TICKETS.***

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (NEW) (*Effective October 1, 2026*) (a) As used in this section,  
2 "ticket reseller" means any person who advertises or facilitates the resale  
3 of any ticket to an entertainment event.

4 (b) (1) No ticket reseller shall enter into a contract with a purchaser  
5 for the resale of any ticket to an entertainment event, or accept from a  
6 purchaser any consideration as payment in full or as a deposit for the  
7 resale of any such ticket, unless the ticket reseller:

8 (A) Is in possession of such ticket;

9 (B) Has entered into a written contract (i) (I) with the person who is  
10 in possession of such ticket, or (II) with a person who has a contractual  
11 right to obtain such ticket from the person who is in possession of such  
12 ticket, and (ii) that entitles such ticket reseller to obtain such ticket from  
13 a person described in subparagraph (B)(i) of this subdivision at a price  
14 specified in such written contract; or

15 (C) Discloses to the purchaser orally or in writing at the time such  
16 ticket reseller enters into such contract with such purchaser or accepts  
17 such consideration from such purchaser, whichever occurs first, that  
18 such ticket reseller (i) is not in possession of such ticket or has not  
19 entered into a written contract described in subparagraph (B) of this  
20 subdivision, and (ii) may not be able to supply such ticket to such  
21 purchaser at the contracted price or within the contracted price range.

22 (2) If a ticket reseller makes the disclosure described in subparagraph  
23 (C) of subdivision (1) of this subsection to a purchaser in oral form, the  
24 ticket reseller shall provide such disclosure to the purchaser in written  
25 form not later than two business days after such ticket reseller made  
26 such disclosure to such purchaser in oral form.

27 (c) (1) Nothing in subsection (b) of this section shall be construed to  
28 prohibit a ticket reseller from accepting a deposit from a prospective  
29 purchaser of a ticket to an entertainment event as part of a contract that  
30 requires the ticket reseller to make best efforts to obtain a ticket to the  
31 entertainment event for the prospective purchaser at a price or within a  
32 price range, and by a time specified, in the contract, provided the ticket  
33 reseller discloses to the prospective purchaser orally or in writing at the  
34 time such ticket reseller enters into such contract with such prospective  
35 purchaser or accepts such deposit from such prospective purchaser,  
36 whichever occurs first, that such ticket reseller:

37 (A) Is not in possession of the ticket desired by such prospective  
38 purchaser or has not entered into a written contract (i) (I) with a person  
39 who is in possession of such ticket, or (II) with a person who has a  
40 contractual right to obtain such ticket from the person who is in  
41 possession of such ticket, and (ii) that entitles such ticket reseller to  
42 obtain such ticket from a person described in subparagraph (A)(i) of this  
43 subdivision at a price specified in such written contract; and

44 (B) May not be able to supply such ticket to such prospective  
45 purchaser at the contracted price or within the contracted price range.

46 (2) If a ticket reseller makes the disclosure required under subdivision  
47 (1) of this subsection to a prospective purchaser in oral form, the ticket  
48 reseller shall provide such disclosure to the prospective purchaser in  
49 written form not later than two business days after such ticket reseller  
50 made such disclosure to such prospective purchaser in oral form.

51 (d) A violation of any provision of subsection (b) or (c) of this section  
52 shall constitute an unfair or deceptive act or practice in the conduct of  
53 trade or commerce pursuant to subsection (a) of section 42-110b of the  
54 general statutes.

55 Sec. 2. (NEW) (*Effective October 1, 2026*) (a) (1) Except as provided in  
56 subdivision (2) of this subsection, no person shall advertise or facilitate  
57 the sale or resale of any ticket to an entertainment event by way of an  
58 Internet web site if the Internet domain of such Internet web site, or any  
59 Internet subdomain of such Internet web site, contains:

60 (A) The name of the venue for such entertainment event;

61 (B) The name of the entertainment event, including, but not limited  
62 to, the name of any individual or group scheduled to perform or  
63 appear at such entertainment event; or

64 (C) Any name that is substantially similar to a name described in  
65 subparagraph (A) or (B) of this subdivision.

66 (2) The provisions of subdivision (1) of this subsection shall not be  
67 construed to apply to any person who is acting on behalf of the venue  
68 for the entertainment event.

69 (b) A violation of any provision of subsection (a) of this section shall  
70 constitute an unfair or deceptive act or practice in the conduct of trade  
71 or commerce pursuant to subsection (a) of section 42-110b of the general  
72 statutes.

73 Sec. 3. Section 53-289a of the general statutes is repealed and the  
74 following is substituted in lieu thereof (*Effective October 1, 2026*):

75 (a) As used in this section: [, "service charge"]

76 (1) "Entertainment event" includes, but is not limited to, an athletic  
77 competition, sporting event, concert, operatic performance or theatrical  
78 performance, but does not include a movie;

79 (2) "Entertainment venue" includes, but is not limited to, an arena,  
80 exhibition hall, performance hall, place of amusement, stadium or  
81 theater, but does not include a movie theater;

82 (3) "Person" means an individual, association, corporation, limited  
83 liability company, partnership, trust or other legal entity; and

84 (4) "Service charge" means any additional fee or charge that is  
85 designated as an "administrative fee", "service fee" or "surcharge" or by  
86 using another substantially similar term.

87 (b) No person shall advertise the prices of tickets to any  
88 entertainment event for which a service charge is imposed, including,  
89 but not limited to, any [place of amusement, arena, stadium, theater,  
90 performance, sport, exhibition or athletic contest given] entertainment  
91 venue in this state [for] at which a service charge is imposed for the sale  
92 of a ticket at [the site of the event] such entertainment venue, without  
93 conspicuously disclosing in such advertisement, whether displayed at  
94 [the site of the event] such entertainment venue or elsewhere, the total  
95 price for each ticket and [what] which portion of each ticket price, stated  
96 in a dollar amount, represents a service charge.

97 (c) If a price is charged for admission to [a place of] an entertainment  
98 venue, the operator of the [place of] entertainment venue shall print,  
99 endorse or otherwise disclose on the face of each ticket to an  
100 entertainment event at such [place of] entertainment venue (1) the price  
101 established for such ticket, or (2) if such operator, or such operator's  
102 agent, sells or resells such ticket, including at auction, the final price of  
103 such ticket.

104 (d) (1) Any person that advertises or facilitates the sale or resale of a  
105 ticket to an entertainment event shall (A) disclose the total price of such  
106 ticket, which total price shall include all service charges required to  
107 purchase such ticket, and (B) disclose, in a clear and conspicuous  
108 manner, to the purchaser of such ticket the portion of the total ticket  
109 price, expressed as a dollar amount, that is attributable to service  
110 charges charged to such purchaser for such ticket.

111 (2) Any person that advertises or facilitates the resale of a ticket to an  
112 entertainment event via an Internet web site or online technology  
113 platform, the primary purpose of which is to facilitate resales of such  
114 tickets, shall disclose, in a clear and conspicuous manner, that the ticket  
115 is a resale ticket that may be offered at a price that differs from the price  
116 of a ticket to an entertainment event that is offered or sold by the  
117 presenter of the entertainment event.

118 [(2)] (3) (A) The disclosures required under [subdivision]  
119 subdivisions (1) and (2) of this subsection shall be displayed [in the  
120 ticket listing before the ticket is selected for purchase. The total ticket  
121 price] when the ticket is initially offered for sale or resale to a purchaser,  
122 and the displayed price shall not increase during the period beginning  
123 when [a] the ticket is [selected for purchase] initially offered for sale or  
124 resale to a purchaser and ending when [a] the ticket is purchased, except  
125 a reasonable service charge may be charged for delivery of a  
126 nonelectronic ticket if [(A)] (i) such service charge is based on the  
127 delivery method selected by the ticket purchaser, and [(B)] (ii) such  
128 service charge is disclosed to such purchaser before such purchaser  
129 purchases such ticket.

130 (B) Nothing in subparagraph (A) of this subdivision shall be  
131 construed to prohibit (i) any change in the price of a ticket after a  
132 purchaser's transaction period has timed out if the purchaser has not yet  
133 purchased the ticket, or (ii) the use of a dynamic pricing model,  
134 provided the ticket price does not increase during the period beginning  
135 when the ticket is initially offered to the purchaser and ending when the

136 purchaser completes the ticket purchasing process or the purchaser's  
137 transaction period has timed out, whichever occurs first.

138 ~~[(3)]~~ (4) No disclosure required under this subsection shall be (A)  
139 false or misleading, (B) presented more prominently than the total ticket  
140 price, or (C) displayed in a font size that is as large or larger than the  
141 font size in which the total ticket price is displayed.

142 [(e) A movie shall not be deemed to constitute an entertainment event  
143 for the purposes of this section.]

144 (e) (1) Each person that sells or resells a ticket to a live entertainment  
145 event shall (A) if the live entertainment event is cancelled, provide a  
146 refund to the purchaser (i) in an amount that is equal to the total price  
147 of such ticket, which total price shall include all service charges that  
148 were charged to purchase such ticket except for any reasonable service  
149 charge that was charged for delivery of a nonelectronic ticket, and (ii)  
150 not later than thirty days following cancellation of such live  
151 entertainment event, and (B) disclose, in a clear and conspicuous  
152 manner, to each purchaser of a ticket to the live entertainment event that  
153 such purchaser is entitled to a refund in the amount and within the  
154 thirty-day period set forth in subparagraph (A) of this subdivision if  
155 such live entertainment event is cancelled.

156 (2) The disclosure required under subparagraph (B) of subdivision (1)  
157 of this subsection shall be displayed to each purchaser of a ticket to a  
158 live entertainment event before such purchaser purchases such ticket.

159 (f) The Commissioner of Consumer Protection may adopt  
160 regulations, in accordance with the provisions of chapter 54, to  
161 implement the provisions of this section.

162 (g) A violation of any provision of subsections (b) to (e), inclusive, of  
163 this section shall constitute an unfair or deceptive act or practice in the  
164 conduct of trade or commerce pursuant to subsection (a) of section 42-  
165 110b.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>October 1, 2026</i>	New section
Sec. 2	<i>October 1, 2026</i>	New section
Sec. 3	<i>October 1, 2026</i>	53-289a

**Statement of Purpose:**

To (1) specify the circumstances in which a ticket reseller may enter into a contract with, or accept consideration from, a purchaser for the resale of a ticket to an entertainment event, (2) establish and modify various requirements concerning the sale or resale of a ticket to an entertainment event by way of an Internet web site or online technology platform, (3) define various terms concerning tickets to entertainment events, and (4) require a ticket seller or reseller to provide a refund for a cancelled live entertainment event.

*[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]*